KNOW-YOUR-CUSTOMER VERIFICATION POLICY



KYC VERIFICATION POLICY

- 1. The Company takes the responsibility to prevent money laundering, terrorist financing, and other illicit activities seriously. As part of the Company's commitment to regulatory compliance and maintaining the integrity of our platform, the Know-Your-Customer (KYC) Verification Policy has been established. This policy outlines our procedures for verifying the identity of the Clients and ensuring that the Company has accurate and up-to-date information about them.
- 2. The purpose of this KYC Verification Policy is to:
 - a) Establish procedures for verifying the identity of clients in compliance with regulatory requirements
 - **b)** Mitigate the risk of fraud, money laundering, terrorist financing, and other illicit activities
 - c) Safeguard the integrity of our platform and protect the interests of the clients and stakeholders
- **3.** The KYC conditions include the methods of submitting the required documents and how the Company discloses them
- **4.** All data collected can be used to identify Clients who are involved in unlawful schemes such as identity theft, grand larceny, financial fraud, and illegal financing, including terrorist financing. The Company can terminate its services if the Client is deemed involved in any of the mentioned activities.
- **5.** Personal information can be acquired when opening a trading account on the Site where the following must be provided:
 - a) Full name
 - b) Date of birth
 - c) Address or country of residence
 - d) Contact information (phone number and email address)
- **6.** The Client agrees to provide active contact information as it is essential for daily communication and transactions with the Company.
- 7. Financial transactions, such as deposits and withdrawals, may require the provision of bank information and other financial details, including the Client's source of income, preferred currency, and fund allocation for trading. Moreover, the Client may also need to state his/her occupation, revenue source, daily or annual income, and trading expenditure.
- **8.** The Client can submit the required documents by uploading them on the Site or sending the scanned copies to support@xeodis.com using his/her registered email address.
- **9.** If the Client contacts the Company on the Site or its official social media pages, the Company representatives will need the Client's information to identify him/her accordingly. The Company can decline assistance to any individual who refuses to present the required information.

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Trading derivatives on margin and utilizing leverage carries substantial risks, which may result in gains or losses. Prior to engaging in trading activities, it is essential to carefully evaluate your trading goals, experience level, and risk tolerance. There is a possibility of sustaining significant losses, potentially exceeding your initial investment. Therefore, it is crucial not to invest funds that you cannot afford to lose. All users are strongly advised to thoroughly read and comprehend the associated risks before participating in trading activities.



- **10.** The required information and documents may differ per country. The Client understands and accepts that he/she must submit a different set of data as required by the relevant jurisdiction and used payment provider.
- **11.** The Client must submit legible copies of the following required documents to confirm his/her identity:
 - a) Valid identification cards such as driver's license, passport, and national or government IDs; Copies must include the validity date, birth date, and signature
 - **b)** Residential proof identical to the Client's registered address, such as bank statement, utility invoice, and government-issued lease contract
 - c) Front and back copies of the used debit or credit card; The card number should only show the first six and last four figures, including the expiration date, while the CVV is covered
- **12.** The Client must declare if there are differences among his/her current location, temporary address, and permanent residency, as well as his/her dual or multiple citizenships. The Client agrees to provide the required additional residential documents if he/she is currently located outside his/her country.
- **13.** In cases where clients present a higher risk, such as politically exposed persons (PEPs) or clients from high-risk jurisdictions, enhanced due diligence measures will be applied.
- **14.** A different set of documents is required if an individual registers the trading account as corporate. Corporate accounts must provide, without limitation, company utility invoices, IDs of the individual representing the firm, and company expenditure authorization.
- **15.** The Company adheres to strict confidentiality standards when handling client information and documentation. Client data is stored securely and accessed only by authorized personnel for the purpose of KYC verification.
- **16.** Client records are confidential and will only be used for business transactions such as the following:
 - a) The registered details when opening a trading account will be visible to the Company's workforce. The Company departments use these details as references in future affairs such as trading transactions and customer assistance.
 - **b)** Data will be used to verify the Client's transactions in his/her trading account. Therefore, the Company discloses the Client's data to its payment providers and other service affiliates.
 - c) The Company can disclose Client data to the government authorities and use it as evidence in state institutions if the Client is deemed or proven to be involved in illegal activities.
 - **d)** Client data can be provided to a third party in case of legal obligations. However, the Company can refuse data provision without explanation when it sees fit.

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- **17.** Failure to comply with KYC verification requirements may result in the suspension or closure of the Client's account. We reserve the right to refuse service to any client who fails to provide satisfactory documentation for KYC verification.
- **18.** The Company is committed to maintaining the highest standards of integrity and regulatory compliance, where the KYC Verification Policy is designed to protect the platform and clients from financial crime and other illicit activities. The Company appreciates client cooperation in helping maintain a safe and secure trading environment.

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