DATA PRIVACY POLICY



DATA PRIVACY POLICY

- **1.** The Data Privacy Policy indicates how the Company obtains, uses, and discloses information on the Site, mobile applications, platforms, and other services. The Client hereby accepts that his/her data will be used throughout the Company's business transactions with the Client.
- 2. The Client's data are obtained when the following occurs:
 - a) Account registration
 - b) Filling out forms and surveys
 - c) Participating in the Company's features, such as promotions and contests, including availing services and products
 - **d)** Transacting deposits and withdrawals
 - e) Contacting the Company via phone calls, emails, live chats, and social media platforms
 - f) Accessing the Site and platforms
- **3.** The Company collects the following data to complete and maintain the Client's trading account and are used to identify the Client:
 - a) Full name
 - b) Contact information (phone number and email)
 - c) Date of birth
 - d) Address and other residency details (country of jurisdiction)
 - e) Employment details (occupation and source of income or financial capabilities)
- **4.** The Company may also obtain the Client's financial background, such as trading experience, objectives, and other investment sources, to provide the appropriate services and trading portfolio.
- **5.** The Client must adhere to the Company's KYC Process to verify his/her identification. The required documents include:
 - a) Valid identification cards such as driver's license, passport, and national or government IDs; Copies must show the validity date, birth date, and signature
 - **b)** Residential proof identical to the Client's registered address, such as bank statement, utility invoice, and government-issued lease contract
 - c) Front and back copies of the used debit or credit card; The card number should only show the first six and last four figures, including the expiration date, while the CVV is covered
- **6.** The Site uses Cookies that automatically obtain data to improve the Company's services and the Client's use and experience. Cookies also help with the Company's campaigns and detect which areas and features of the Site have the most visits or are flawed and used best.
- **7.** When the Client accesses the Site and platform through any device, the Company may collect the following data:
 - a) IP address
 - b) Site visit information (time, date, duration)

XEODIS.COM

DATA PRIVACY POLICY

Trading derivatives on margin and utilizing leverage carries substantial risks, which may result in gains or losses. Prior to engaging in trading activities, it is essential to carefully evaluate your trading goals, experience level, and risk tolerance. There is a possibility of sustaining significant losses, potentially exceeding your initial investment. Therefore, it is crucial not to invest funds that you cannot afford to lose. All users are strongly advised to thoroughly read and comprehend the associated risks before participating in trading activities.



- c) Device information (browser type, version of device)
- d) Location (as enabled in settings)
- **8.** The collected data helps the Company monitor activities, including potential abuse of services, and recognize unlawful activities. The Client hereby accepts that the obtained data can be used by the Company as proof in legal proceedings.
- **9.** The Company implements appropriate technical and organizational measures to protect the personal information it collects from unauthorized access, disclosure, alteration, or destruction. These measures include encryption, firewalls, access controls, and regular security audits.
- **10.** Accessing third-party platforms and applications such as the Company's social media accounts may obtain the Client's data, including username, user ID, displayed photos, gender, list of friends, and other public information as enabled in the settings. The Client understands and accepts that collecting such data is a part of the relevant network's privacy policy.
- 11. The Client can access the trading platform in real-time and may opt for its social features, such as being a part of the community that can share trading strategies and performance. The participants' traded amount is not shown, but using such service constitutes the Client's acceptance that his/her information will be non-confidential and non-proprietary. The Client is responsible for any outcome resulting from the use of the social trading features.
- **12.** The Company uses these data to perform and maintain its business transactions, including, but not limited to:
 - a) Set up security measures for the trading account to authenticate the Client's identity
 - **b)** Contact the Client to provide the offered services, features, and market updates
 - c) Inform the Client regarding the trading account
 - d) Coordinate the services according to the Client's credit risk
 - e) Verify identities in line with the AML Compliance Policy and KYC Verification Policy, such as clients involved in politics, cash-play operations, financial crimes, and other unlawful activities
 - f) Reference for complaints and dispute resolution
- **13.** The Company does not disclose its records unless they are used for business purposes among its workforce and affiliates such as subsidiaries, service providers, and financial institutions.
- **14.** Regardless of the Company's security measures to keep its records confidential, the Company cannot and does not guarantee that it will be classified in all cases. The Company will not bear responsibility for any unauthorized access or technical issues that cause a data breach.

XEODIS.COM

DATA PRIVACY POLICY

Trading derivatives on margin and utilizing leverage carries substantial risks, which may result in gains or losses. Prior to engaging in trading activities, it is essential to carefully evaluate your trading goals, experience level, and risk tolerance. There is a possibility of sustaining significant losses, potentially exceeding your initial investment. Therefore, it is crucial not to invest funds that you cannot afford to lose. All users are strongly advised to thoroughly read and comprehend the associated risks before participating in trading activities.

